

Bosch Manufacturer's Guarantee

(Applicable from 01.01.2019)

All Bosch power tools, pneumatic tools and measuring tools are carefully checked, tested and are subject to the stringent controls of Bosch Quality Assurance.

Bosch therefore offers a guarantee for Bosch power tools, pneumatic tools and measuring tools. Your warranty claim based on your sales contract with the retailer, including your statutory rights, shall not be affected by this guarantee. We offer a guarantee for these tools in accordance with the following conditions:

1. Our guarantee in accordance with the following provisions (nos. 2 - 8) provides for the correction of deficiencies to the tool, at no charge, if it can be verified to the satisfaction of the Bosch Service Centre that the deficiencies were caused by a material or manufacturing fault within the guarantee period. The guarantee period begins from the time the tool is purchased from new. The starting date is the date on the original sales receipt.
2. The guarantee period for Professional power tools and measuring tools is 12 months this includes batteries and chargers.
3. The guarantee period for D.I.Y. green power tools including Lawn and garden and measuring tools is 24 months. Batteries and chargers are only covered for 12 months.

The guarantee period can be extended as follows:

- a) For all Professional blue power tools and measuring tools

(with the exception of high-frequency tools, production cordless screwdrivers and pneumatic tools), the guarantee period can be extended to 36 months if you register these tools within four weeks of the original date of purchase.

Batteries and battery chargers can also be individually registered to extend the standard 12 month warranty to 24 month using the battery premium service. Supplied accessories are excluded from this guarantee extension.

Registration can only be made via the INTERNET at www.bosch-pt.com/warranty.

The registration form, which must be stored and/or printed out immediately, together with the original receipt of purchase that displays the date of purchase, are necessary to validate any claim. Registration shall only be possible if you agree to the storage of the data entered (conditions of use will be explained on the site).

b) For all D.I.Y. green power tools including Lawn and garden and measuring tools

The guarantee period for power tools can be extended to 36 months if you register these tools within four weeks after the date of purchase and provided the tools are not used for commercial or professional purposes.

Batteries and Battery chargers are excluded from this guarantee extension.

Registration can only be made via the INTERNET at www.MyBosch-Tools.com.

The registration certificate, which must be stored and/or printed out immediately, together with the original receipt of purchase that displays the date of purchase, are necessary to validate any claim. Registration shall only be possible if you agree to the terms and conditions and the privacy policy of the MyBosch online platform.

3. The guarantee does not cover:

- Components that are subject to wear caused by use or other natural wear and defects on the tool caused by use or other natural wear.
- Defects on the tool caused by non-compliance with the operating instructions, improper use, abnormal environmental conditions, inappropriate operating conditions, overload or insufficient servicing or maintenance.
- Defects caused by using accessories, components or spare parts other than original Bosch parts.
- Tools to which changes or additions have been made.
- Slight deviations from the specified quality that do not affect the value and functionality of the tool.

4. Defects recognised by us as being covered by the guarantee shall be corrected either by means of repair of the faulty tool free of charge or by replacement with a tool in perfect working order (this may possibly be a later model). Retained tools for which a replacement has been provided shall become our property.

5. The guarantee claim must be lodged within the guarantee period. This requires the submission or sending of the complete tool in question with the original sales receipt, which must indicate the purchase date and the product designation, to the retailer or to one of the Customer Service points named in the Operating Instructions. If a claim is made within the 36-month guarantee period based on the above-mentioned registration, the downloaded and printed registration form must also be submitted. Partially or completely disassembled tools cannot be submitted or forwarded in the case of a guarantee claim. If you elect to send the tool to a retailer or to a Customer Service point, you shall bear the costs of transport and shall carry the transport risk.
6. Claims other than the right to correction of faults in the tool named in these guarantee conditions are not covered by our guarantee.
7. Services provided under guarantee do not lengthen or renew the guarantee period for the tool. The above guarantees apply to tools that are bought and used in Europe.
8. German law shall apply to this guarantee to the exclusion of the UN Convention on the International Sale of Goods (CISG) in so far as this is permitted by national legislation.

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