



Robert Bosch (Pty) Ltd
Private Bag X118
Midrand
1685

15th Road
Randjespark
Midrand
Tel: +27 11 651 9600

BOSCH MANUFACTURER GUARANTEE

VERSION UPDATE 01.01.2017

1 January 2017

Every BOSCH, SKIL, DREMEL Power Tool and measuring tool is carefully controlled and tested and is subject to stringent inspections by Bosch Quality Assurance. Bosch therefore offers a conditional guarantee for these products. The guarantee rights of the Buyer from the contract of sale with the seller as well as the statutory rights are not limited by this guarantee.

We offer a guarantee for these tools subject to the following conditions:-

1. The guarantee is based on the terms (No. 2 - 7). We repair tool defects free of charge within the guarantee period if a technical in house evaluation by Bosch Service Centre technicians confirms defect due to material fault or production error.
2. The Bosch Professional blue in colour branded tools are covered by a 12 months guarantee period.
The Bosch Home & Garden range in Green colour covers a 12 months period but can be extended to thirty-six (36) months by a simple registration process within strictly 4 weeks of purchase. Dremel products carry a twenty-four (24) months guarantee.
3. The Skil brand has been sold. Bosch however will provide a guarantee period of twenty-four (24) months for purchases made up until end of June 2017. The guarantee will cease to exist from June 2019. Skil Industrial Masters tools carry a twelve (12) months guarantee. Any tool purchased up until end of June 17 will carry a guarantee up until June 2019. The guarantee period starts with the purchase by the first end user. The date of the original invoice or till slip receipt has to be provided.

Robert Bosch (Pty) Ltd, Reg. Nr. 1965/007009/07
Registered address: 33 Piet Rautenbach Street, Industrial Sites, Brits.

Directors: M. Kloss* (CEO, Chairman), Y. Moodley (Deputy CEO)
F.G. du Plessis, M. Homan, P Vermeij**, M.S. Phalitse (Independent, Non-Executive) (*German) (**Dutch)
Company Secretary: P. Scott

Robert Bosch (Pty) Ltd is a level 5 BBBEE contributor.

4. Excluded from this guarantee are:

- Parts, which are subject to operational wear or wear due to other normal consumption as well as tool defects that result from wear, or from wear due to other normal consumption.
- Defects of the tool, which are attributed to ignorance of operating instructions, to applications not in accordance with the intended use, to abnormal environmental factors, to extraneous operating conditions, to overloading or to improperly performed maintenance or cleaning.
- Defects of the tool, which are caused by use of accessories or spare parts which are not Bosch original parts.
- Tools which have been modified or which have been provided with non Bosch supplements such as grease etc.
- Minor variances of the quality which are insignificant concerning the value or the suitability of the tool.

5. In the event of a defect covered by this guarantee, we will remove this defect free of charge by measures of our choice: The defective tool will either be repaired or exchanged against a new (possibly later) model within our overall range of tools. Exchanged tools or parts will become property of Bosch.

6. Any potential guarantee claim has to be assessed within the guarantee period. For this the tool in question together with the original invoice/till receipt (stating the date and the tool model) is to be sent to the seller or to one of the Bosch authorised service centres/dealers. Partially or completely dismantled tools are not covered by this guarantee. The buyer bears the cost and risk of transport to and from the service centre or dealer.

7. Claims other than the right of repair of the defective tool as mentioned in these guarantee conditions are not covered by this guarantee.

8. The guarantee period of the tool will be neither extended nor renewed by means of our guarantee services.

Yours faithfully,

Andrew Bussey
After Sales and Technical services Manager
Robert Bosch (Pty) Ltd

Burkhard Grensemann
Regional Sales Director
Robert Bosch (Pty) Ltd

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